



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
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www.xerox.com/govhealthcare

June 6, 2014

Subject: Retroactive Adjustments to Long Term Care Rates

Dear Provider:

The Department of Health Care Services has updated Provider Enrollment Division rates for leave days for facilities serving developmentally disabled patients (Leave Days/DD Patient), effective retroactively for dates of service on or after August 1, 2008.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) is adjusting the affected claims. These adjustments began appearing on *Remittance Advice Details* (RAD) beginning May 29, 2014, with RAD code **0829: LTC Retro Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual, or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions regarding these adjustments, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P14618