



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

May 20, 2014

Subject: Resubmission of Every Woman Counts (EWC) Claims

Dear Provider:

Due to a system error on December 24, 2012, Every Woman Counts (EWC) program claims were erroneously denied. The system was updated and corrected on December 28, 2012. Xerox State Healthcare, LLC (Xerox) has identified the affected denied claims and taken measures to reprocess the erroneously denied claims.

No action is required on your part. Xerox will resubmit the denied claims that were originally processed between December 24, 2012, and December 28, 2012. These resubmissions will be paid or denied for a valid reason and will appear on *Remittance Advice Details* (RAD) beginning May 15, 2014, with Claim Control Number (CCN) prefix **411855**.

If you disagree with these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions regarding these adjustments, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Director, Provider Relations
California MMIS
Xerox State Healthcare, LLC

Reference Number: P14858