



Tanya E. Schuhmeier
Director, Provider Relations
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April 23, 2014

Subject: Rate Adjustments for Out-of-State Providers

Dear Provider:

The Department of Health Care Services has updated the rates for Out-of-State Providers effective retroactively for dates of service from January 1, 2010, to December 31, 2012. The system was updated on March 25, 2013, with the new updated rates.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the impacted paid claims for Out-of-State Providers. These adjustments will appear on *Remittance Advice Details* (RAD) beginning April 14, 2014, with RAD code **0893: Retroactive rate adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions regarding these adjustments, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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