



**Tanya E. Schuhmeier**  
Director, Provider Relations  
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[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

October 8, 2013

**Subject: Adjustment of Claims for Mental Health Providers**

Dear Provider:

Effective retroactively for dates of service from August 1, 2011, through April 25, 2013, the Department of Health Care Services (DHCS) has increased the reimbursement rate for administrative day revenue code 0169 (room and board, other) for selected mental health providers.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) is adjusting the affected paid claims. These adjustments will appear on *Remittance Advice Details* (RAD) beginning October 10, 2013, with RAD code **0893: Retroactive rate adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months from the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

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