



**Tanya E. Schuhmeier**  
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California MMIS

Xerox State Healthcare, LLC  
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[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

September 27, 2013

**Subject: Void and Resubmission of Claims for CPT-4 Codes 35908 – 36907**

Dear Provider:

Xerox State Healthcare, LLC, (Xerox) identified an issue resulting in erroneous denial of claims billed for CPT-4 codes 35908 – 36907 with Remittance Advice Details (RAD) code **0095: This service is not payable due to a procedure, or procedure and modifier, previously reimbursed.** Also, some claim payments were erroneously reduced with RAD code **0418: Payment was reduced by the amount of related procedure already paid.** The CA-MMIS system was corrected on February 6, 2012.

No action is required on your part. Xerox will resubmit erroneously denied claims for procedure codes 35908 – 36907 for dates of service after December 1, 2009, and processed prior to February 6, 2012. The resubmits will appear on RADs beginning October 3, 2013, with Claim Control Number (CCN) prefix **326255**. Xerox will also void and resubmit affected claims paid with RAD code 418 to adjust payment. If a claim is not affected by this system issue it will be paid the same as before. The voids will appear on RADs beginning October 10, 2013, with RAD code **0819: Void and resubmission of claims processed in error.** Corresponding resubmits will appear on RADs beginning October 24, 2013, with CCN prefix **328255**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

*Tanya E. Schuhmeier*

Tanya Schuhmeier  
Director, Provider Relations  
California MMIS  
Xerox State Healthcare, LLC

Reference Number: P6494