



Tanya E. Schuhmeier

*PRO Director
Provider Relations
California MMIS*

*Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605*

www.xerox.com/govhealthcare

September 5, 2013

Subject: Adjustments for Retroactive Long Term Care Rate Changes

Dear Provider:

The Department of Health Care Services has updated rates for Skilled Nursing Facility (SNF) Regular, SNF Regular - Leave Days/Non-Developmentally Disabled (DD) Patient and SNF Regular - Leave Days/DD Patient, effective retroactively for dates of service on or after August 1, 2008.

No action is required on your part. Xerox State Healthcare, LLC will adjust the affected claims filed for dates of service from August 1, 2008, to May 6, 2013. These adjustments will appear on Remittance Advice Details (RAD) beginning September 12, 2013, with RAD code **0829: LTC Retro Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions regarding these adjustments, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Tanya E. Schuhmeier

Tanya E. Schuhmeier
PRO Director, Provider Relations
California MMIS
Xerox State Healthcare, LLC

Reference Number: P12504A