Subject: Void of Erroneously Paid Claims with UPN 30003187661 and UPN 768455102822

Dear Provider:

In a system update to end date certain Universal Product Numbers (UPNs), claims with UPN 30003187661 and UPN 768455102822 were missed, resulting in an erroneous payment to providers. The system was later updated on January 30, 2012, to correctly end date UPN 30003187661 with UPN Qualifier ON, and UPN 768455102822 with UPN Qualifier UP (effective August 31, 2011).

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will void affected claims. The voided claims will appear on Remittance Advice Details (RAD) beginning August 8, 2013, with RAD code 0821: Void of claim non-payable on date of service and Claim Control Number (CCN) prefix 321377.

If you disagree with any of these adjustments, you may submit a Claims Inquiry Form (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the CIF Completion and CIF Special Billing Instructions sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have any questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

Tanya E. Schuhmeier
PRO Director, Provider Relations
California MMIS
Xerox State Healthcare, LLC

Reference Number: P8691B