



Tanya E. Schuhmeier
PRO Director
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Xerox State Healthcare, LLC
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www.xerox.com/govhealthcare

August 15, 2013

**Subject: Resubmission of Claims Denied with UPN 610075099405
and UPN 745713530009**

Dear Provider:

On January 30, 2012, the system was updated to add Universal Product Number (UPN) 610075099405 and UPN 745713530009 with UPN Qualifier UP (effective July 1, 2011). Claims with UPN 610075099405 and UPN 745713530009 were processed incorrectly as a result of the incorrect system updates.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit affected claims. The resubmissions will appear on *Remittance Advice Details* (RAD) beginning August 15, 2013, with Claim Control Number (CCN) prefix **321355**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have any questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P8691A