



Tanya E. Schuhmeier

*PRO Director
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July 15, 2013

Subject: Adjustment of Claims for Indian Health Services (IHS) Rate Changes

Dear Provider:

The Department of Health Care Services (DHCS) increased the reimbursement rates for various Indian Health Services (IHS) service codes effective retroactively to January 1, 2012.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will adjust the affected claims. Adjustments will appear on Remittance Advice Details (RADs) beginning July 25, 2013, with RAD code **0877: Indian Clinics Rate Adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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PRO Director, Provider Relations
California MMIS
Xerox State Healthcare, LLC

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