



Tanya E. Schuhmeier
Director, Provider Relations
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www.xerox.com/govhealthcare

July 11, 2013

Subject: Resubmission of Claims for CPT-4 Codes 99358 and 99359

Dear Provider:

Xerox State Healthcare, LLC, (Xerox) has identified a system error that resulted in the erroneous denial of claims for CPT-4 codes 99358 and 99359 with Remittance Advice Details (RAD) codes **0145: This procedure is not a Medi-Cal benefit on this date of service** and **0033: The recipient is not eligible for the special program billed and/or restricted services billed.**

No action is required on your part. Xerox will resubmit the affected claims billed after August 1, 2012, with dates of service prior to August 1, 2012. These resubmissions will appear on RADs beginning July 11, 2013, with Claim Control Number (CCN) prefix **317955**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have any questions regarding these adjustments, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Director, Provider Relations
California MMIS
Xerox State Healthcare, LLC

Reference Number: P10759