



Tanya E. Schuhmeier
PRO Director
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Xerox State Healthcare, LLC
820 Stillwater Road
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www.xerox.com/govhealthcare

July 1, 2013

Subject: FQHC/RHC Claims Voided in Error

Dear Provider:

Xerox State Healthcare, LLC (Xerox) has identified a system error that resulted in the erroneous voiding of Federally Qualified Health Centers/Rural Health Clinics (FQHC/RHC) per-visit claims with Remittance Advice Details (RAD) code **882: FQHC/RHC prospective payment adjustment** for dates of service from January 1, 2009, through June 30, 2012.

No action is required on your part. Xerox will resubmit affected claims. These resubmissions will appear on RADs beginning July 11, 2013, with Claim Control Number (CCN) prefix **317855**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P12913 Part 2