



Tanya E. Schuhmeier
Interim Director
Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

June 6, 2013

Subject: Resubmission of Claims

Dear Provider:

Due to a system error on December 10, 2011, Computer Media Claims (CMC) were erroneously denied with Remittance Advice Details (RAD) code **0010: This service is a duplicate of a previously paid claim**. The system was updated on December 11, 2011, to correct this problem.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit impacted claims. The resubmissions will be paid or denied for a valid reason and appear on RADs beginning June 20, 2013, with Claim Control Number (CCN) prefixes **315855** and **316555**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P6947