



**Tanya E. Schuhmeier**  
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May 3, 2013

**Subject: Resubmission of Claims**

Dear Providers:

From the period of January 1, 2012, through February 20, 2012, Inpatient, Outpatient and medical crossover (except electronic crossover) claims processed with outdated policy caused some claims to be erroneously denied with Remittance Advice Details (RAD) code **0375: EOMB is not attached. Bill Medicare**. Xerox State Healthcare, LLC (Xerox) has identified the system error that resulted in the incorrect denial and has adopted measures to correct the system.

No action is required on your part. Xerox will resubmit affected claims denied from January 1, 2012, through February 20, 2012. These resubmissions will appear on RADs beginning May 30, 2013, with Claim Control Number (CCN) prefixes **313488** or **313455**. The claims are still subject to all billing criteria as governed by Medi-Cal policy and could be denied for a reason other than RAD code 0375.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have any questions regarding these resubmissions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 4.

Sincerely,

*Tanya E. Schuhmeier*

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