



Tanya E. Schuhmeier
Interim Director
Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

April 16, 2013

Subject: Resubmission of Claims

Dear Provider:

The Department of Health Care Services identified a claims processing issue causing some claims with Durable Medical Equipment (DME) codes E0193, E0194, E0277, E0373 and E0781 to erroneously deny with Remittance Advice Details (RAD) code **9942: NCCI (National Correct Coding Initiative) quantity billed is greater than the allowed MUE (Medically Unlikely Edit) quantity**. The issue affected claims for dates of service from October 1, 2010, through August 27, 2012.

No action is required on your part. Xerox State Healthcare, LLC has resubmitted the affected claims. These resubmissions began appearing on RADs on April 11, 2013, with Claim Control Number (CCN) prefix **308655**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions regarding these resubmissions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P9921