



January 30, 2013

Rick McMahan
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

Subject: Resubmission of Claims

Dear Providers:

Beginning March 28, 2011, some claims billed with codes E1028, 64614, 95873 and 95874 were erroneously denied with Remittance Advice Details (RAD) code **9942: NCCI quantity billed is greater than the allowed MUE (Medically Unlikely Edit) quantity**. Xerox State Healthcare, LLC (Xerox) has identified the system error that resulted in the incorrect denial and has adopted measures to correct the system.

No action is required on your part. Xerox will resubmit affected claims adjudicated from March 28, 2011 through August 15, 2011. These resubmissions will appear on RADs beginning January 10, 2013, with Claim Control Number (CCN) prefix **235955**. **The claims are still subject to all billing criteria as governed by Medi-Cal policy and could be denied for a reason other than RAD code 9942.**

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

Rick McMahan

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Director, Provider Relations
California MMIS
Xerox State Healthcare, LLC

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