



**Rick McMahan**  
Director, Provider Relations  
California MMIS

Xerox State Healthcare, LLC  
820 Stillwater Road  
West Sacramento, CA 95605

[www.xerox.com/govhealthcare](http://www.xerox.com/govhealthcare)

December 12, 2012

**Subject: Hospice Retroactive Rate Adjustments**

Dear Provider:

Effective retroactively on October 1, 2010, and October 1, 2011, the daily and hourly rates for the four basic levels of care covered under the hospice benefit (HCPCS codes Z7100, Z7102, Z7104 and Z7106) have been updated. Receiving this letter indicates that you are affected by these changes.

No action is required on your part. Xerox State Healthcare, LLC, (Xerox) has adjusted paid hospice claims with dates of service on or after October 1, 2010, through December 31, 2010, and October 1, 2011, through December 31, 2011.

These adjustments appeared on *Remittance Advice Details* (RADs) beginning November 29, 2012, and may be identified by RAD code **0893: Retroactive rate adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have any questions regarding this adjustment, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 5 followed by option 6.

Sincerely,

*Rick McMahan*

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