



A **xerox** Company

California MMIS
ACS, A Xerox Company
820 Stillwater Road
West Sacramento, CA 95605

www.acs-inc.com

April 24, 2012

Dear RHC/FQHC Provider:

Subject: Resubmission/Adjustment of Claims

The waiver of timeliness was not in place for outpatient claims billed by Rural Health Clinics (RHC) and Federally Qualified Health Care (FQHC) providers for Per Visit Code 19 for recipients with aid categories 0C, 8X, 9H and 9T for dates of service beginning October 1, 2009. Some claims were erroneously denied with Remittance Advice Details (RAD) code **0021: This claim was received after the one year maximum billing limitation**. In some claims payment was cutback with RAD code **475: Claims submitted during the seventh through ninth month after the month of service without valid limit exception are reduced to 75% of the allowed amount**; or RAD code **476: Claims submitted during 10th through 12th month after month of service without a valid billing limit exception are reduced to 50 percent of the allowed amount**.

No action is required on your part. Affiliated Computer Services (ACS) will resubmit or adjust the affected claims processed from October 1, 2009 through March 16, 2012. These resubmissions will appear on RADs beginning May 3, 2012, with Claim Control Number (CCN) prefix **211455**. Adjustments will appear on RADs beginning May 3, 2012 with CCN prefix **211374** and RAD code **928: Reverse late billing cutback**.

If you disagree with any of these resubmissions/adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For Appeal completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

Stephanie Oakes

Stephanie Oakes
Director, Provider Relations
California MMIS
ACS, A Xerox Company

Reference Number: P5650