



A **xerox**  Company

California MMIS  
ACS, A Xerox Company  
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March 12, 2012

Dear Providers:

**Subject: Resubmission of Claims**

Beginning January 24, 2011, some of the claims billed for Per Visit Code 19 were erroneously denied with Remittance Advice Details (RAD) code **0008: The provider is not eligible for the type of services billed.** Affiliated Computer Services (ACS) has identified the system error that resulted in the incorrect denial and has adopted measures to correct the system.

No action is required on your part. ACS will resubmit the affected claims until the erroneous denials are cleared. This notification pertains to affected claims processed from October 1, 2009 through February 3, 2012. These resubmissions will appear on RADs beginning March 5, 2012, with Claim Control Number (CCN) prefix **206055**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

*Stephanie Oakes*

Stephanie Oakes  
*Director, Provider Relations*  
California MMIS  
ACS, A Xerox Company

Reference Number: P3315