



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 800.541.5555

August 24, 2011

Dear Cancer Detection Provider,

Subject: Reprocessing of Claims for Code 99358

Case Management code 99358 is limited to once per year per recipient. Effective January 1, 2009, this changed from a floating year to a calendar year. This was not always handled correctly by the computer system. Automated reprocessing in November 2010 paid excess claims.

No action is required on your part. HP Enterprise Services is reprocessing the affected claims. Voids and resubmits will appear on *Remittance Advice Details* (RADs) beginning September 9, 2011. The voids will show RAD code **818: Void of claim which exceeds frequency limitations**. The resubmits will show Claim Control Number (CCN) prefix 123555.

If you disagree with any of the resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. If you disagree with any of the voids, you may submit an appeal within 90 days of the new RAD date. For CIF or appeal completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections, or the *Appeal Form Completion* section, in the appropriate Part 2 manual or on the Medi-Cal website at ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter  
Provider Relations Director

Reference Number: P13020b