



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 800.541.5555

August 19, 2011

Dear Provider,

Subject: Resubmission of Claims

HP Enterprise Services (HP) has discovered a system error that resulted in the erroneous denial of certain claims with Remittance Advice Details (RAD) code **9109: This service is not payable for the diagnosis billed**. The problem affected claims billed for procedure code J3487 and appeared on RADs from May 13, 2010 through December 9, 2010.

No action is required on your part. HP will resubmit the affected claims. These resubmits will be paid, or denied for a valid reason, and will appear on RADs beginning August 18, 2011, with Claim Control Number (CCN) prefix 122155.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter  
Provider Relations Director

Reference Number: P16243