



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

July 14, 2011

Dear Provider,

Subject: Resubmission of Procedure Code J0585 Denied as Duplicates

The policy for HCPCS Code J0585 (OnabotulinumtoxinA, per 1 unit) allows for quantity over 99 units per date of service with a *Treatment Authorization Request* (TAR). Claim lines on *UB-04* forms only allow for two digits per line. Providers billing for more than 99 units have used multiple claim lines. This billing methodology had caused some of the claims to be denied as duplicates. The system was updated effective April 18, 2011. This EPC will resubmit affected claims for dates of service on or after August 1, 2007 to adjudication date of April 19, 2011.

No action is required on your part. HP Enterprise Services has resubmitted the affected claims. Reprocessed claims are subject to all the features of the claims processing system, so that any other retroactive changes will also be applied. These resubmits will appear on Remittance Advice Detail (RAD) beginning July 21, 2011, with Claim Control Number (CCN) prefix **118655**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P16557