



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

May 31, 2011

Dear Provider,

Subject: Resubmission of Claims

HP Enterprise Services has identified a claims processing issue that resulted in the erroneous denial of claims billed for revenue code 0172 (Sick baby). Affected claims were denied with Remittance Advice Details (RAD) code **333: Accommodation code billed was not found on Provider Master File. Contact DHCS (Department of Health Care Services) Provider Enrollment.** The system was corrected on February 07, 2011.

No action is required on your part. HP has resubmitted the affected claims for dates of service from July 02, 2007 through Jan 12, 2011. These resubmits will be paid, or denied for a valid reason, on RADs beginning June 3, 2011, with Claim Control Number (CCN) prefix **114055**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P15998