



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 800.541.5555

April 6, 2011

Dear Provider,

Subject: Resubmission of Claims

Laboratory claims billed with CPT-4 procedure codes 83890 – 83914, 87140 – 87158, 87470 – 87801 and 87901 with dates of service beginning October 1, 2009, may have been erroneously denied. Affected claims were denied with Remittance Advice Details (RAD) code **0381: Payment for this procedure has been included in a previously paid procedure for same date of service. No additional payment is warranted.**

No action is required on your part. HP Enterprise Services has resubmitted the affected claims that appeared on RADs beginning on October 8, 2009. These will appear on *Remittance Advice Details* (RADs) beginning April 14, 2011, with CCN prefix **108755**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter  
Provider Relations Director

Reference Number: P15802