



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 800.541.5555

March 28, 2011

Dear Provider,

Subject: Resubmission and Adjustment of Claims for Surgical Ophthalmic Procedure Codes

HP Enterprise Services has discovered an incorrect audit for surgical procedure codes that resulted in claims being incorrectly paid. The problem affected claims billed for procedure codes 65710, 65730, 65750, 65755 or 76514 for dates of services from February 1, 2009. The system was corrected on May 10, 2010.

No action is required on your part. HP will resubmit and adjust the affected claims. These adjustments will appear on *Remittance Advice Details* (RAD) beginning the week of April 14, 2011, with RAD code **903: Reverse Previous Cutback** and Claim Control Number (CCN) prefix **108777**. The resubmits will appear on RADs beginning the week of April 14, 2011 with Claim Control Number (CCN) prefix **108755**.

If you disagree with any of these adjustments or resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF or appeal completion instructions, please refer to the *Appeal Form Completion*, *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter  
Provider Relations Director

Reference Number: P16165