



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 916.636.1000

March 4, 2011

Dear Provider,

Subject: Resubmission of Claims

HP Enterprise Services has identified a claims processing issue that resulted in the erroneous denials of claims billed for procedure codes **J0885** and **J0886 (injection, epoetin alpha)**. Affected claims were denied with Remittance Advice Details (RAD) codes **9897: HCPCS qualifier and NDC/UPN (Universal Product Number) is missing** and **9898: HCPCS qualifier and NDC/UPN (Universal Product Number) is invalid**. The system was corrected on November 29, 2010.

No action is required on your part. HP has resubmitted the affected claims for dates of service from April 1, 2009, through November 28, 2010. These resubmissions will be paid, or denied for a valid reason, on RADs beginning March 10, 2011, with Claim Control Number (CCN) prefix **105655**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter  
Provider Relations Director  
Reference Number: P16046