



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 916.636.1000

February 24, 2011

Dear Provider,

Subject: Resubmission of Claims

HP Enterprise Services has identified a claims processing issue that resulted in the erroneous denials of claims billed for procedure codes **76801, 76805, 76810, 76811, 76812, 76815 and 76817**. Affected claims were denied with Remittance Advice Details (RAD) code **9109: This service is not payable for the diagnosis billed**. The system was corrected on October 19, 2010.

No action is required on your part. HP has resubmitted the affected claims for dates of service from February 25, 2008, through December 7, 2010. These resubmits will be paid, or denied for a valid reason, on RADs beginning March 3, 2011, with Claim Control Number (CCN) prefix **104855**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter  
Provider Relations Director

Reference Number: P15569