



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 916.636.1000

February 14, 2011

Dear Providers,

Subject: Reprocess Billed Erroneously Paid claims for Procedure Codes 99358 & 99359 Payment Adjustment/Void

HP Enterprise Services has identified a system error, resulting in overpayments relating to CPT-4 procedure codes **99358** and **99359** billed by Cancer Detection Programs: Every Woman Counts (CDP: EWC) recipients with aid code **9A**. It was discovered that claims billed with procedure code **99358** were paid versus being placed on hold and will now need to be voided. Claims billed with code **99359** were paid versus being placed on hold and will now need to be adjusted. Impacted claims billed with these procedure codes were processed with dates of service from August 30, 2010 through November 15, 2010. This is a void for claims that were originally paid and an adjustment for claims that were underpaid.

No action is required on your part. HP will adjust/void the affected claims. The claims to be voided will appear on *Remittance Advice Details* (RADs) with RAD code **0821: Void of claim non-payable on date of service** beginning March 3, 2011. The claims to be adjusted will appear on RADs beginning March 10, 2011 with RAD code **0889: Adjustment due to rate file error**.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code authorizes the Department of Health Care Services (DHCS) to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal reimbursements.

If an adjustment is denied or if you disagree with an adjustment, you may submit a *Claims Inquiry Form* (CIF) within six months of the RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, select option 11, then option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The script is cursive and fluid, with the first name "Nona" being larger and more prominent than the last name "Carpenter".

Nona Carpenter  
Provider Relations Director

Reference Number: P15872