



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

February 11, 2011

Dear Tribal Health Provider,

Subject: Retroactive Rate Update

The Department of Health Care Services (DHCS) increased reimbursement rates retroactive to dates of service on or after January 1, 2010.

No action is required on your part. HP Enterprise Services has reprocessed the affected claims. These adjustments will appear on *Remittance Advice Details* (RADs) beginning February 17, 2011, with Claim Control Number (CCN) prefixes **103377** and **103378**.

If an adjustment claim is denied, or if you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P15846