



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

February 3, 2011

Dear Bone Marrow Donor Search Provider,

Subject: Resubmission of Claims

Claims for Bone Marrow Donor Search costs billed with CPT-4 code 38204 and HCPCS code Z7318 may have been erroneously denied when the billed amount mismatched the attached invoice. The approximate extent of this problem was August 2008 through September 2010.

No action is required on your part. HP has resubmitted the affected claims, plus other claims for this service which might benefit from a second chance. These will appear on *Remittance Advice Details* (RADs) beginning February 3, 2011, with Claim Control Number (CCN) prefix **102555**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 and then option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P15491