



HP Enterprise Services
3215 Prospect Park Drive
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January 19, 2011

Dear Provider,

Subject: Resubmission of Claims for CDP: EWC Recipients

HP Enterprise Services has identified a system error that resulted in the erroneous denial of claims to Cancer Detection Programs: Every Woman Counts (CDP: EWC) providers. For dates of service January 1, 2010, through June 30, 2010, the Cancer Detection Section (CDS) allowed CDP: EWC providers a time extension for payment of screening and diagnostic services provided for women 40 through 49 years of age. Original claims were denied with Remittance Advice Details (RAD) code **63: The procedure is not consistent with the recipient's age.**

No action is required on your part. HP is resubmitting the affected claims, to be paid or denied for a valid reason. These resubmits will appear on RADs beginning February 3, 2011, with Claim Control Number (CCN) prefix **101855**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P15616