



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

November 1, 2010

Dear Provider,

Subject: Erroneous Pricing of Assistant Surgeon Claims

The Department of Health Care Services (DHCS) and HP Enterprise Services have identified a system error that resulted in erroneous pricing of assistant surgeon claims. While the majority of affected claims have been underpaid, a few claims may have been overpaid. This problem impacted claims processed between March 2004 and November 2007.

No action is required on your part. HP has corrected the system and is adjusting affected claims. These adjustments will appear on *Remittance Advice Details* (RADs) beginning November 11, 2010, with RAD code **0883: Retroactive price correction** and Claim Control Number (CCN) prefix **030577**.

The adjustments are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or to offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts-receivable transaction and subtracted from future Medi-Cal reimbursements.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P7313