



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 916.636.1000

October 28, 2010

Dear Provider,

Subject: Resubmission of Claims

HP Enterprise Services had identified a claims processing issue related to implementation of policy changes for Cancer Detection Program: Every Woman Counts (CDP: EWC) case management code **99358** (prolonged evaluation and management service). Beginning January 2007, outpatient and professional claims have been denied in error with Remittance Advice Details (RAD) code **0120: This procedure is payable once per year**. The system was corrected in September 2009.

No action is required on your part. HP has resubmitted the affected claims. These resubmissions will be paid, or denied for a valid reason, on RADs beginning November 4, 2010, with Claim Control Number (CCN) prefix **029555**.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P13020