



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

October 12, 2010

Dear Inpatient Provider,

Subject: Overpayments for Sutter Solano Medical Center

The Department of Health Care Services (DHCS) has identified a system error which resulted in overpayments of some inpatient claims erroneously paid at 100 percent reimbursement rate instead of 35 percent. This error affected claims processed beginning October 1, 2009, through March 15, 2010.

No action is required on your part. HP Enterprise Services has corrected the system and is adjusting the overpaid claims. These adjustments will appear on *Remittance Advice Details* (RAD) beginning October 21, 2010, with RAD code **0889: Adjustment due to rate file error**.

The recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts-receivable transaction and subtracted from future Medi-Cal reimbursements.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 17.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P15141