



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

September 2, 2010

Dear Provider,

Subject: Adjustment of Surgical Claims for Procedure Codes 59488 – 59622

HP Enterprise Services (HP) discovered a processing error that resulted in full reimbursement of surgical procedure codes in range **59488 – 59622** when billed for the same day as the pre-operation visit already paid. Selected surgical procedures are payable at the allowable amount minus the amount already paid for pre-operation visit when the visit was provided on the same day as the surgical procedure. This error affected claims processed between June 1, 2007, and June 21, 2010.

No action is required on your part. HP is reprocessing claims paid on or after June 1, 2007, through June 21, 2010. Retroactive adjustments of affected paid claims will appear on your RADs beginning September 16, 2010, with RAD message **883: Retroactive price correction**.

These recoveries are authorized under the provisions of the *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize the Department of Health Care Services (DHCS) to enter into repayment agreements with providers or offset overpayments against amounts due. If your total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal payments.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 17.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P14754