



HP Enterprise Services  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017  
+1 800.541.5555

August 24, 2010

Dear Provider,

Subject: Resubmission of Denied Claims for Procedure Code 82785

In May 2010, the Department of Health Care Services (DHCS) established the new policy for CPT-4 code **82785** (Gammaglobulin) which requires no medical justification, effective retroactively to April 1, 2009. HP Enterprise Services implemented the new policy on June 7, 2010. The retroactive effective date resulted in claims billed with procedure code **82785** on or after April 1, 2009, through June 7, 2010, to be denied erroneously with Remittance Advice Details (RAD) codes **184: This procedure requires medical justification. The documentation supplied is insufficient or no remarks/attachments are provided.** or **188: This is a "By Report" procedure. No report is attached or the attached report is insufficient to warrant payment.**

No action is required on your part. HP is resubmitting the impacted claims. These resubmits will be paid or denied for a valid reason, and will appear on your RADs beginning September 2, 2010, with Claims Control Number (CCN) prefix **023255**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter".

Nona Carpenter  
Provider Relations Director

Reference Number: P14781