



HP Enterprise Services
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017
+1 800.541.5555

August 17, 2010

Dear Medical Provider,

Subject: Resubmission of Denied Claims for Procedure Code J3490

HP Enterprise Services has identified a system error that resulted in erroneous denials of medical claims billed with procedure code **J3490**. The system was fixed on April 13, 2010. The impacted claims were erroneously denied beginning April 1, 2009, through April 13, 2010.

No action is required on your part. HP is resubmitting the affected claims. These resubmits will be paid or denied for a valid reason, and will appear with CCN prefix **023155** on *Remittance Advice Details* (RADs) beginning September 2, 2010.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter
Provider Relations Director

Reference Number: P14471