



November 25, 2009

Dear Physician Provider,

Subject: Resubmission of Claims

EDS, an HP company, found a claims processing error that resulted in the inappropriate denials of professional claims billed for procedure codes X9922 – X9934 and X9946 – X9970. The affected claims were denied with Remittance Advice Details (RAD) code **362: Procedure number billed is not an authorized Medi-Cal procedure code.**

No action is required on your part. EDS is automatically resubmitting the affected claims, with dates of service beginning October 23, 2006, through April 6, 2009. These resubmits will appear on RADs beginning December 3, 2009, with Claim Control Number (CCN) prefix **932755**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form (CIF)* within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter  
Provider Relations Director

Reference Number: P11931