



May 27, 2009

Dear Mammogram Provider,

Subject: Claim Reprocessing

EDS, an HP company, has identified a system error that primarily resulted in the erroneous denial of mammogram claims with the following Remittance Advice Detail (RAD) messages:

0120: This procedure is payable once per year (365 days).

0095: This service is not payable due to a procedure, or procedure and modifier, previously reimbursed.

0082: Service exceeds the maximum allowed by Medi-Cal policy.

In addition, a few mammogram claims were erroneously cutback with the following RAD messages:

0418: Payment was reduced by the amount of related procedure already paid.

0414: Payment was reduced by Medical Review.

This error was in place from the date of service December 1, 2006, until the date of processing August 18, 2008.

No action is required on your part. EDS is reprocessing the affected claims. Resubmits will appear on RADs beginning May 28, 2009, with Claim Control Number prefix **913555**. Adjustments of previously paid claims will appear on RADs beginning May 21, 2009, with RAD code **891: Reverse procedure cutback**.

If you disagree with any of these resubmits or adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Provider Relations Director

Reference Number: P10102

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017