



May 18, 2009

Dear Cancer Detection Programs: Every Woman Counts (CDP: EWC) Provider,

Subject: Resubmission of Claims

EDS, an HP company, has discovered a system error that resulted in the erroneous denial of some CDP: EWC claims. When a National Provider Identifier (NPI) contained multiple detail providers of which none were explicitly the CDP: EWC type, but some of which were eligible to provide CDP: EWC services, claims were usually denied. The system was fixed on February 23, 2009.

No action is required on your part. EDS has resubmitted the affected claims. These resubmits will be paid, or denied for a valid reason, on *Remittance Advice Details* (RADs) beginning May 28, 2009, with Claim Control Number (CCN) prefix **913455**. In addition to claims for this issue, other claims (for CDP: EWC recipients since the inception of NPI) were found which would not now be re-denied for the same reason. These were also resubmitted. Overall, the following previous/erroneous denial reasons were the most common:

008: The provider of service is not eligible for the type of services billed.

031: The provider was not eligible for the services billed on the date of service.

330: Provider type is invalid for claim type. Resubmit with correct claim form or provider number.

248: Rural Health Clinics must bill per-visit codes only.

126: This rendering provider is not licensed to provide services with the billing provider on date of service.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P10620

EDS, an HP company
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017