



March 6, 2009

Dear Long Term Care (LTC) Provider,

Subject: Adjustment of Claims for LTC Rate Changes

The Department of Health Care Services (DHCS) has retroactively updated the LTC rates for a number of providers, effective August 1, 2007. The claims payment system was updated by February 1, 2009.

No action is required on your part. EDS, an HP company, is adjusting the affected claims. These adjustments will appear on *Remittance Advice Details* (RADs) beginning March 12, 2009, with RAD code **829: LTC (Long Term Care) retroactive rate adjustment**.

If you disagree with any of these adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months from the RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by option 18.

Sincerely,

A handwritten signature in black ink that reads "Nona Carpenter". The signature is written in a cursive, flowing style.

Nona Carpenter  
Provider Relations Director

Reference Number: P11280

EDS, an HP company  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017