



January 21, 2009

Dear Laboratory Provider,

Subject: Resubmission of Claims

EDS, an HP company has identified a system error that resulted in the erroneous denial of certain laboratory claims with Remittance Advice Details (RAD) codes **008: The provider of service is not eligible for the type of services billed** or **031: The provider was not eligible for the services billed on the date of service**. This error was in place for dates of processing from September 12, 2005 through June 9, 2007.

No action is required on your part. EDS has resubmitted the affected claims. These resubmissions will appear on RADs beginning January 22, 2009 with Claim Control Number (CCN) prefix **9009551**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 followed by 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter' in a cursive script.

Nona Carpenter
Provider Relations Director

Reference Number: P8460