



October 21, 2008

Dear Cochlear Implant Provider,

Subject: Resubmission of Claims

Policy has recently been clarified regarding the payable modifiers for cochlear implant codes. The claims processing system was updated as of August 25, 2008. Previously, claims were denied with Remittance Advice Details (RAD) codes such as:

036: RTD (*Resubmission Turnaround Document*) was either not returned or was returned uncorrected; therefore, your claim is formally denied.

090: The combination of service code and modifier is not valid.

No action is required on your part. EDS, an HP company, has resubmitted the outstanding affected claims with dates of service on or after September 22, 2003, which appeared on RADs before September 7, 2008. These resubmits will be paid, or denied for a valid reason, on RADs beginning October 30, 2008 with Claim Control Number (CCN) prefix **829055**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 and then option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P10120