



May 28, 2008

Dear California Children's Services/Genetically Handicapped Persons Program Provider,

Subject: Resubmit of Denied Claims

A system error resulted in the erroneous denial of certain claims with Remittance Advice Details (RAD) code **9674: Procedure code not authorized for CCS/GHPP services**. This error affected claims with dates of service beginning November 1, 2005 and processed through March 17, 2008 with the following procedure codes: 31545, 31546, 36475, 36476, 36478, 36479, 36818, 45391, 45392, 50391, 75960 and 78811 through 78816.

No action is required on your part. EDS has identified the affected claims and resubmitted them to be paid, or denied for a valid reason if a different error is found. These resubmits will appear on RADs dated June 5, 2008 or later, with Claim Control Number (CCN) prefix **814055**.

If a claim is denied again for a different reason, or if you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11, then option 18

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter". The ink is black and the signature is fluid and legible.

Nona Carpenter
Provider Relations Director

Reference Number: P9032

EDS
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017