



March 28, 2008

Dear Outpatient Provider,

Subject: Resubmission of Claims

EDS has identified a system error that resulted in the erroneous denial of certain outpatient claims with Remittance Advice Details (RAD) code **9230** or **692: Outpatient and emergency services within 24 hours of a hospital admission are not separately payable per facility contract**. These RAD codes were designed for hospital outpatient departments, but were erroneously applied to other outpatient providers for dates of processing December 17, 2007, through January 26, 2008.

No action is required on your part. EDS has resubmitted the outstanding affected claims. These resubmits will be paid, or denied for a valid reason if a different error is found. These resubmits will appear on RADs beginning March 27, 2008 with CCN prefix **807255**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* section and *CIF Special Billing Instructions* section in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555 option 11 then 18.

Sincerely,

A handwritten signature in black ink that reads 'Nona Carpenter'.

Nona Carpenter
Provider Relations Director

Reference Number: P8658

EDS
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017