



March 24, 2008

Dear Ophthalmology Provider,

Subject: Resubmission of Claims

EDS has identified a system error that resulted in the erroneous denial of certain vision care services, primarily V2020 (Frames), with various RAD codes, primarily **0362: Procedure number billed is not an authorized Medi-Cal procedure code**. This error was in place from July 1, 2006 to January 28, 2008.

No action is required on your part. EDS has resubmitted the outstanding affected claims. These resubmissions will be paid, or denied for a valid reason if a different error is found. These resubmissions will appear on RADs beginning March 20, 2008, with CCN prefix **806455** or **807355**.

If you disagree with any of the resubmitted claims, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555, option 11 then option 18.

Sincerely,

A handwritten signature in cursive script that reads "Nona Carpenter".

Nona Carpenter
Provider Relations Director

Reference Number: P7451

EDS
3215 Prospect Park Drive
Rancho Cordova, CA 95670-6017