



January 24, 2008

Dear Durable Medical Equipment and Medical Supplies Provider,

Subject: Resubmission of Claims

EDS has identified a system error that resulted in the erroneous denial of certain claims with Remittance Advice Details (RAD) code **0090: The combination of service code and modifier is not valid**, or **0036: RTD was either not returned or was returned uncorrected; therefore, your claim is formally denied**. This error affected modifier RP, codes E2601 – E2617 and E2619, for dates of service from November 1, 2005, and dates of processing through October 8, 2007.

No action is required on your part. EDS has resubmitted the affected claims. These resubmissions will appear on RADs beginning February 7, 2008 with Claim Control Number (CCN) prefix **802255**.

If you disagree with any of these resubmits, you may submit a *Claims Inquiry Form (CIF)* within six months of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* section and *CIF Special Billing Instructions* section in the appropriate Part 2 manual or on the Medi-Cal Web site ([www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)).

If you have questions, please call the Telephone Service Center (TSC) at 1-800-541-5555 option 11, then 18.

Sincerely,

A handwritten signature in cursive script that reads 'Nona Carpenter'.

Nona Carpenter  
Provider Relations Director

Reference Number: P8070

**EDS**  
3215 Prospect Park Drive  
Rancho Cordova, CA 95670-6017