Medi-Cal Benefit Added: Non-Medical Transportation

Pursuant to Welfare and Institutions Code (W&I Code), Section 14132(ad)(1), non-medical transportation (NMT) is covered, subject to utilization controls and permissible time and distance standards, for eligible full-scope Medi-Cal beneficiaries and pregnant women during pregnancy and for 60 days postpartum, including any remaining days in the month in which the 60th postpartum day falls. NMT includes transporting recipients to and from Medi-Cal covered medical, mental health, substance abuse or dental services.

W&I Code, Section 14132(ad)(2)(A)(i), defines NMT as including, at minimum, round trip transportation for a recipient to obtain covered Medi-Cal services by passenger car, taxicab or any other form of public or private conveyance.

NMT does not include the transportation of sick, injured, invalid, convalescent, infirm or otherwise incapacitated recipients by ambulances, litter vans or wheelchair vans licensed, operated and equipped in accordance with state and local statutes, ordinances or regulations, as these would be covered as non-emergency medical transportation (NEMT) services.

Registering NMT Vehicles and Enrolling as an NMT Provider
Pursuant to W&I Code, Section 14132(ad)(8), the Department of Health Care Services (DHCS or Department) established Medi-Cal NMT provider enrollment requirements to allow currently enrolled Medi-Cal NEMT providers and new transportation providers to also enroll as NMT providers and provide NMT services with passenger vehicles. These requirements implement W&I Code, Sections 14043.15 and 14043.26, and, as such, have the full force and effect of law.

Beginning June 20, 2019, transportation providers and applicants will have two options to enroll as an NMT provider:

1) Submit applications or supplemental change requests using the online Provider Application and Validation for Enrollment (PAVE) system by going to https://pave.dhcs.ca.gov, or

2) Submit to DHCS the appropriate paper Medi-Cal applications or forms.

Transportation providers who are currently enrolled in Medi-Cal as NEMT providers and want to enroll as an NMT provider and provide NMT services, as defined by W&I Code, Sections 14132(ad)(2)(A)(i) and 14132(ad)(2)(A)(ii), can do either of the following:

1) Make these changes by submitting a supplemental change request with additional information through the PAVE online system.

2) Submit a completed Medi-Cal Supplemental Changes (DHCS 6209) form and add new NMT or NEMT vehicles on page 13, and include copies of the current Department of Motor Vehicles (DMV) vehicle registration and current proof of vehicle insurance. If the NEMT provider will use existing NEMT vehicles that have already been reported to DHCS, on page 17 in the “Other Information” section, state, “Request to become an NMT service provider” or similar language expressing the request. Providers must also include, with the DHCS 6209, a letter stating that they will use existing NEMT vehicles and drivers previously approved by DHCS (see sample language below).

I, ________________________________________________, am submitting this provider application (DHCS 6209) to enroll as a Medi-Cal non-medical transportation provider. I will use my existing vehicles and drivers that were previously reported to DHCS.

_____________________________  ________________________
Provider name                          Date
Transportation providers who are not currently enrolled in Medi-Cal but want to provide NMT services will need to submit:

1) Apply online through the PAVE system. All applications must include the appropriate application fee, or

2) A completed Medi-Cal Transportation Provider Application package, which includes a *Medi-Cal Medical Transportation Provider Application* (DHCS 6206) form, a *Medi-Cal Provider Agreement* (DHCS 6208) and a *Medi-Cal Disclosure Statement* (DHCS 6207).

All applicable information must be completed on the DHCS 6209 or DHCS 6206 or in the PAVE online enrollment system and must include:

- National Provider Identifier (NPI)
- Provider type (Non-Medical)
- Action requested (Add NMT vehicle[s] or driver[s])
- For all NMT vehicles:
  - Vehicle identification number
  - Make and model of vehicle
  - Year of vehicle
  - License plate number
- Legible copies of all of the following documents for all vehicles:
  - DMV vehicle registration as required by law
  - Proof of vehicle insurance as required by law
- For all driver(s):
  - Driver’s name
  - California driver’s license
- Legible copies of all of the following documents for all drivers:
  - California DMV driving record
  - California driver’s license
  - Motor Carrier Safety Administration (MCSA) 5875 and MCSA 5876 as required by law

The transportation organizations/entities shall ensure that all NMT drivers comply with all applicable state and federal licensing and certification requirements and any and all applicable state and federal statutes and/or regulations relating to the operation of a motor vehicle and/or transportation of passengers.

Only enrolled providers who have been approved by DHCS to render NMT services may bill for NMT. The effective date of enrollment for approved NMT services will be retroactive to the date a complete application was submitted.

Providers who have questions or encounter difficulties while completing their application using the PAVE system may call the PAVE Help Desk for assistance at (866) 252-1949.

Providers may refer to the following sections of the appropriate Part 2 manual for more information: *Medical Transportation — Ground, Medical Transportation — Ground: Billing Codes and Reimbursement Rates, Medical Transportation — Ground: Billing Examples and Presumptive Eligibility for Pregnant Women.*