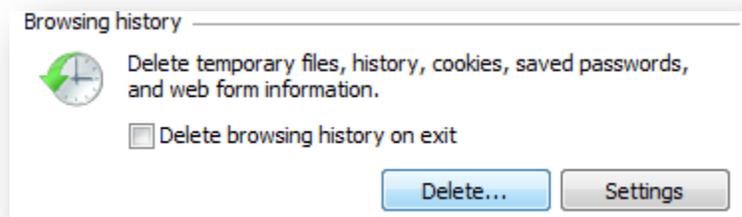


Deleting Temporary Internet Files and Cookies

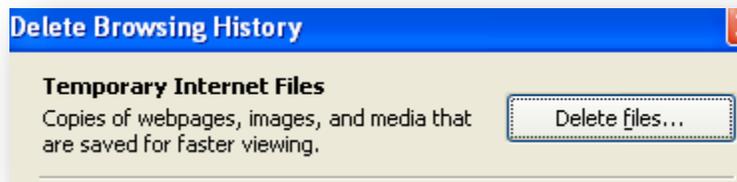
The following are instructions for Internet Explorer 7, 8 and 9:

Internet Explorer 7

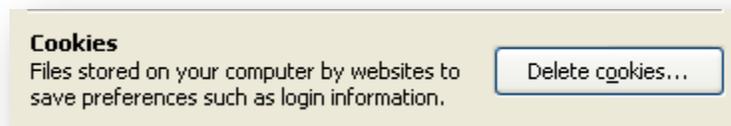
1. Open Internet Explorer
2. Select **Tools**
3. Select **Internet Options**
4. Under **Browsing History**, select **Delete**



5. Under **Temporary Internet Files**, Select **Delete files**



6. Click **Yes**
7. Under **Cookies**, select **Delete cookies**

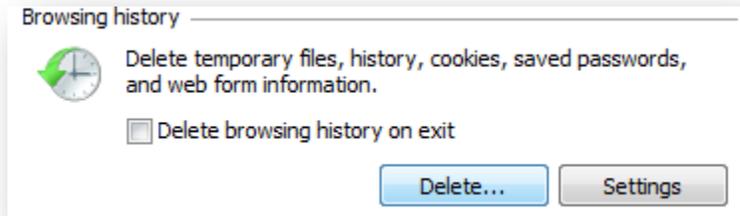


8. Click **Yes**

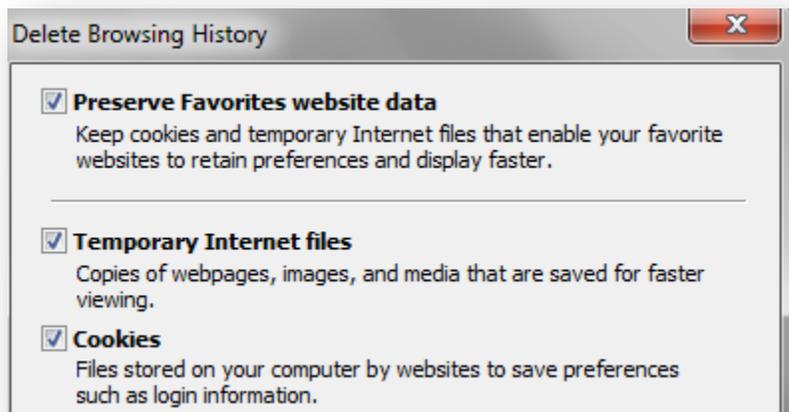
Internet Explorer 8 and 9

1. Open Internet Explorer
2. Select **Tools**
3. Select **Internet Options**

4. Under **Browsing History**, select **Delete**



5. Check **Temporary Internet Files** and **Cookies**



6. Select **Delete**

